

Hamfest Cancellation Policy and Procedure

Charlotte Hamfest – Mecklenburg Amateur Radio Society

<u>Preamble</u>

During these uncertain times of the COVID-19 pandemic, the Mecklenburg Amateur Radio Society recognizes that there is both a need to plan for the Charlotte Hamfest and to provide our Dealers, Flea Market Vendors and Ticket Holders with clear pathways in case the Charlotte Hamfest must be cancelled for health and safety reasons. This policy and related procedures provide a structure that will be intact from September 2020 through May 2023 and will apply to the 2021, the 2022 and the 2023 Charlotte Hamfests.

Policy

It is the policy of the Charlotte Hamfest and the Mecklenburg Amateur Radio Society that all Dealers, Flea Market Vendors and Ticket Holders will have options for any payments already made to the Charlotte Hamfest should the Charlotte Hamfest require cancellation for health and safety reasons based on the then current COVID-19 analyses or governmental requirements. This Policy only applies if the Mecklenburg Amateur Radio Society (dba The Charlotte Hamfest) chooses to cancel the Hamfest. It does not cover any situation when a Dealer, Vendor and/or Ticket Holder chooses not to participate in the Hamfest for their own reasons.

To assist everyone in their planning, the Charlotte Hamfest will make a <u>Preliminary Announcement</u> on whether or not the Hamfest will be held as scheduled on the first business day following January 1st in the year that the Hamfest is scheduled. This will be followed by a <u>Final Announcement 30 days prior to the first day of</u> the scheduled Hamfest.

If a governmental agency or the Cabarrus Arena & Event Center makes a determination that the Charlotte Hamfest cannot be held, that information will be disseminated as soon as a formal notice is received by the Mecklenburg Amateur Radio Society.

Dealers and Flea Market Vendors

Option 1: Each Dealer or Flea Market Vendor may obtain a <u>full credit</u> for any payments already made to the Charlotte Hamfest and/or the Mecklenburg Amateur Radio Society for tickets, space and equipment deposits that were specifically made to participate in the 2021 Charlotte Hamfest. These credits would be applied to future Charlotte Hamfests in either 2022 or 2023. This would include admission tickets, booth space, tables, chairs and electrical drops.

Option 2: Each Dealer or Flea Market Vendor may obtain a <u>full refund</u> for any payments already made to the Charlotte Hamfest and/or the Mecklenburg Amateur Radio Society for space and equipment deposits that

were specifically made to participate in the 2021 Charlotte Hamfest. This would include admission tickets, booth space, tables, chairs and electrical drops.

Ticket Holders

Option 1: Each Ticket Holder may use a previously purchased 2021 Charlotte Hamfest admission ticket to gain admission to the 2022 Charlotte Hamfest. Each 2021 Prize Ticket Holder may use those Prize Tickets at the 2022 Charlotte Hamfest.

Option 2: Ticket Holders may request a refund of the actual cost of Admission and/or Prize Tickets. Such requests must be accompanied by the tickets to be refunded.

Refunds

Refunds will be made in a timely manner. These refunds will be made by the Mecklenburg Amateur Radio Society either through check, the return of a held check or PayPal. There will be no cash refunds. Due to the possibility of refunds, the Mecklenburg Amateur Radio Society reserves the right to hold checks until the refund requests have been processed. In most cases, the undeposited check will be returned to the requester.

The refund request must be made in writing or via email <u>within 60 days of the notice of the Charlotte</u>

<u>Hamfest cancellation</u>. If ticket refunds are requested, the tickets must be surrendered to the Mecklenburg Amateur Radio Society. The current address for submissions is:

Charlotte Hamfest c/o Andy Beary 2300 Cloister Drive Charlotte, NC 28211

This policy was adopted by the Charlotte Hamfest Committee on August 27, 2020 and ratified by the Board of the Mecklenburg Amateur Radio Society on September 1, 2020.